



V1  
Document  
Management

Invoice Automation for Infor SunSystems

Uninstall Guide

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## Introduction

Intended for experienced Infor and V1 engineers, this is a guide for un-installing Invoice Automation for Infor SunSystems.

This is quite time consuming and shouldn't be taken lightly / attempted by anyone except an I.T department or Consultant.

You are encouraged to bookmark the Portal which is regularly updated with information about the release:

<http://support.wearev1.com/software/Sun>

# Uninstalling the Server Components

In the unlikely event that the server components need to be un-installed from V1 Installation Server, the following step-by-step procedure will remove them.

**NOTE: The following is permanent and non-recoverable, V1 and Infor take no responsibility for loss of data.**

## Assumptions:

- ▶ The installation is in C:\V1Home

## Remove the Services

*NOTE: Do not copy and paste these commands from this document, enter them manually to ensure no issues with formatting.*

Open a CMD prompt as an administrative user and issue the following:

```
cd /d c:\v1\DbFax\bin
dbcsfaxserver.exe -remove
Press enter
```

```
cd /d c:\v1\DbArchive
CacheClean.exe -remove
Press enter
```

```
cd /d c:\v1\DbArchive
DbCSArchiveServer.exe -name DbCSArchiveServer-31417 -remove
Press enter
```

```
cd /d c:\v1\DbArchive
DbCSArchiveServer.exe -name DbCSArchiveServer-31418 -remove
Press enter
```

```
cd /d c:\v1\DbCapture\ABBYY\Bin
LicensingService.exe /uninstall
Press enter
```

```
cd /d c:\v1\DbCapBackground
DbCSCaptureServer.exe -remove
Press enter
```

```
cd /d c:\v1\DbCapBackground
DbCSCaptureServerExport.exe -remove
Press enter
```

```
cd /d c:\v1\DbCapture\DbCaptureFileWatcher\
DbCapturePDFFileWatcher.exe -remove
Press enter
```

```
cd /d c:\v1\DbCapture\DbCapComms
DbCapComms.exe -name DbCapComms-31450 -remove
Press enter
```

```
cd /d c:\v1\DbCapture\DbCapComms
DbCapComms.exe -name DbCapComms-31451 -remove
Press enter
```

```
cd /d c:\v1\DbCapture\DbCapComms
DbCapComms.exe -name DbCapComms-31452 -remove
Press enter
```

```
cd /d c:\v1\DbCapture\DbCapBackground
DbCSCaptureServer.exe -name DbCSCaptureServer -remove
Press enter
```

```
cd /d c:\v1\DbCapture\DbCapBackground
DbCSCaptureServer.exe -name DbCSCaptureServerExport -remove
Press enter
```

Using Control Panel > Programs and Features, remove the following:

- ▶ V1 Arch Json Server
- ▶ V1 Integration Server
- ▶ V1 Smart Mail
- ▶ V1 Web Portal
- ▶ DbCapture Background
- ▶ DbCapture Comms
- ▶ DbCapture Util

## Remove other configuration files

- ▶ Delete the c:\Windows\DbMail.ini file
  - ▶ If the DbFax Module has been licensed for:
    - ▶ Delete the c:\Windows\DbFax.ini file

You can now safely delete the C:\V1 directory.

## Cleanse the server registry

If 32-bit:

Remove the HKEY\_LOCAL\_MACHINE\SOFTWARE\V1

Remove the HKEY\_LOCAL\_MACHINE\SOFTWARE\V1 Limited key

Remove the HKEY\_LOCAL\_MACHINE\SOFTWARE\Version One key

Remove the HKEY\_LOCAL\_MACHINE\SOFTWARE\SunIntegration

If 64-bit:

Remove the HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\V1

Remove the HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\V1 Limited key

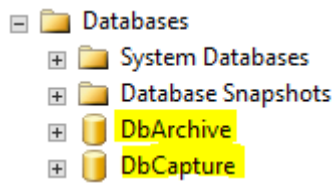
Remove the HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\Version One key

Remove the HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\SunIntegration



# Database Management

There is 1 database for DbArchive and 1 database for DbCapture:



Now the services are removed, they are effectively unlocked and can be dropped.

**NOTE: Dropping the databases will permanently remove the images / data stored therein.**

**Infor and V1 take no responsibility for accidental loss of data.**

It is highly recommended to take backups of these databases prior to them being dropped from the instance in case at a later date it needs to be restored.

## Uninstalling the Client Components

In the unlikely event that the client components need to be un-installed, the following step-by-step procedure will cleanly remove them.

### Assumptions:

- ▶ The client installation is in c:\Program Files (x86)\v1 directory
- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall 'Version One Documentation (version 2.2B)'

Where client = DbLogin Admin Console

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall 'DbLogin Admin Console'
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbLogin Admin Console folder
- ▶ Remove the HKEY\_CURRENT\_USER\Software\VB and VBA Program Settings\DbLogin Admin key from the registry

Where client = DbFax Client

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall 'DbFax Client'
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbFax Client folder
- ▶ Remove the HKEY\_CURRENT\_USER\Software\Version One\DbFax and HKEY\_CURRENT\_USER\Software\VB and VBA Program Settings\dbclient keys from the registry

Where client = DbArchive Index Manager

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall 'DbMail Client'
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbMail Client folder
- ▶ Remove the HKEY\_CURRENT\_USER\Software\Version One\ HKEY\_CURRENT\_USER\Software\Version One\DbArchiveIndexManager key from the registry

Where client = DbDeposit Client

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall DbDeposit Client
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbDeposit Client folder
- ▶ Remove the HKEY\_CURRENT\_USER\Software\Version One\DbDeposit key from the registry

Where client = BLOB Type Manager

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall DbDeposit Client
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the Blob Type Manager folder

Where client = DbScanner

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall DbScanner
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbScanner folder
- ▶ Remove the HKEY\_CURRENT\_USER\Software\Version One\DbScanner key from the registry

Where client = DbCapture Admin Client

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall 'DbLogin Admin Console'
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbLogin Admin Console folder
- ▶ Remove the HKEY\_CURRENT\_USER\Software\VB and VBA Program Settings\DbLogin Admin key from the registry

Where client = DbCapture Interactive Client

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall 'DbFax Client'
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbFax Client folder
- ▶ Remove the HKEY\_CURRENT\_USER\Software\Version One\DbFax and HKEY\_CURRENT\_USER\Software\VB and VBA Program Settings\dbclient keys from the registry

## **Cleanse the client registry**

Remove the HKEY\_CURRENT\_USER\Software\V1 Limited key

Remove the HKEY\_CURRENT\_USER\Software\VB and VBA Program Settings\dbclient key

Remove the HKEY\_CURRENT\_USER\Software\VB and VBA Program Settings\DbConsole key

Remove the HKEY\_CURRENT\_USER\Software\Version One key

Remove the HKEY\_CURRENT\_USER\Software\Version One Ltd. key